

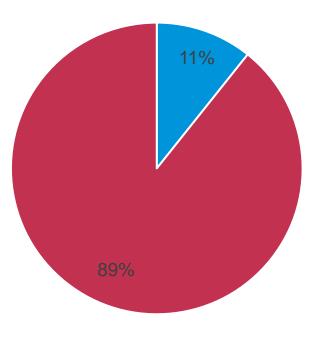
### Results of user survey on the Financial Supervisory Authority's new Reporting System

Survey response period 13 April – 5 May 2023



#### How often do you submit reports to the Financial Supervisory Authority (FIN-FSA)?

• N = 28

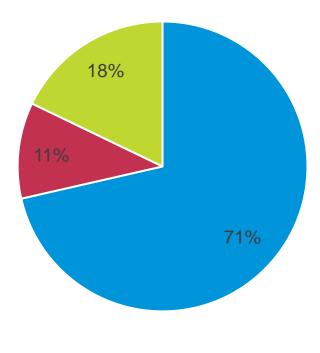


MonthlyQuarterly



## By estimate, how many reports you have submitted to the Reporting System?

• N = 28

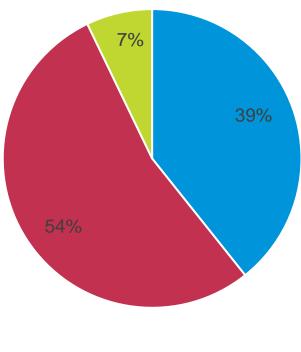


• 0–10 • 11–20 • over 20



#### Main method of submitting reports?

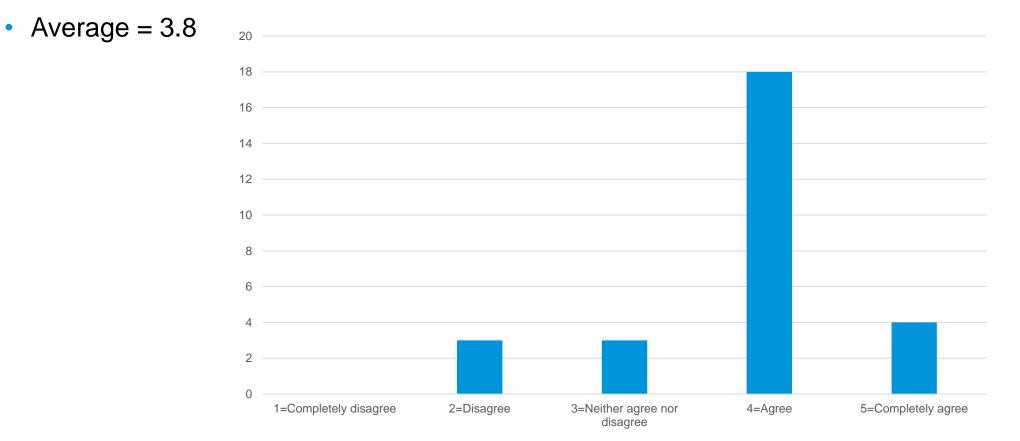
• N = 28



Reporting formsUploading fileBoth



# The information I received regarding the new Reporting System and its introduction has been sufficient.



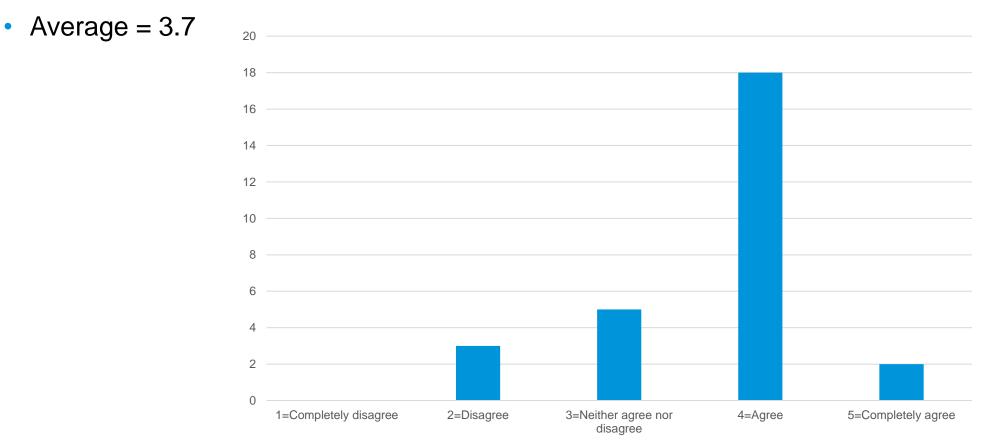


## In my opinion, user training for the new Reporting System has been sufficient.

- N = 28
- Average = 3.7 <sub>14</sub> 12 — 10 — 8 6 4 2 0 1=Completely disagree 2=Disagree 5=Completely agree 3=Neither agree nor 4=Agree disagree



# I can easily find user instructions for the new Reporting System and reporting on the FIN-FSA's website.



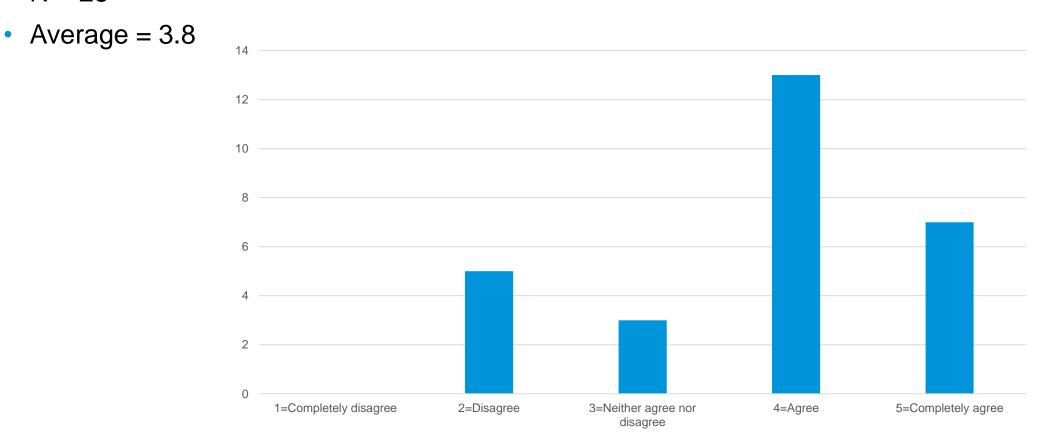


## In my opinion, the user instructions for the new Reporting System are sufficient.

- N = 28
- Average = 3.516 \_\_\_\_\_ 14 — 12 — 10 8 \_\_\_\_\_ 6 — 4 2 0 1=Completely disagree 3=Neither agree nor 5=Completely agree 2=Disagree 4=Agree disagree

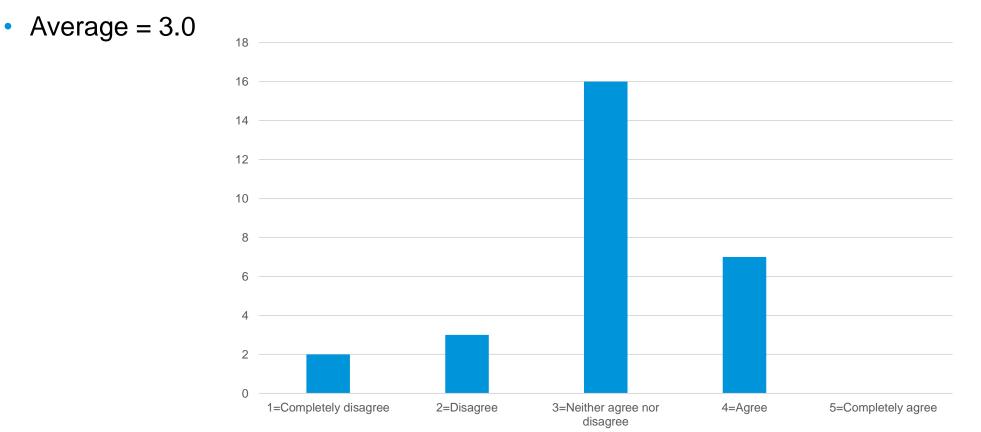


# I have received sufficient guidance in problem situations related to the use of the system.



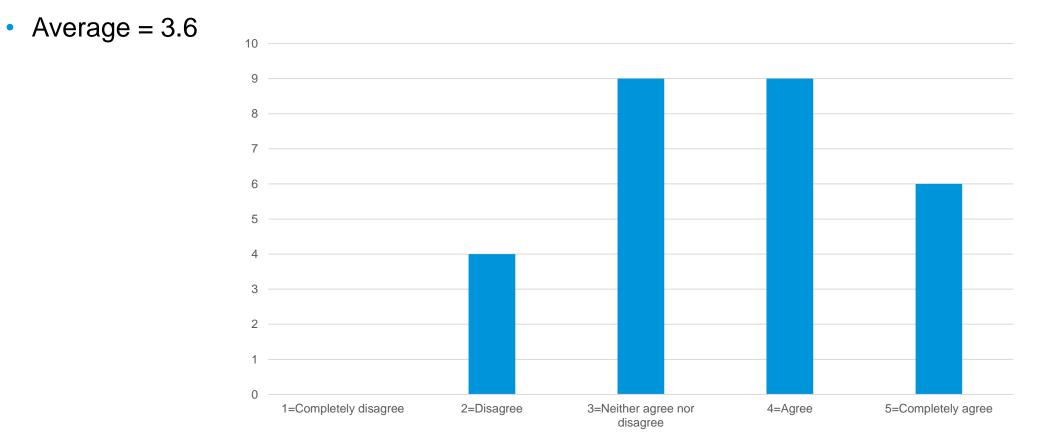


#### The reporter's expectations and wishes have been taken into account in the design and introduction of the system.



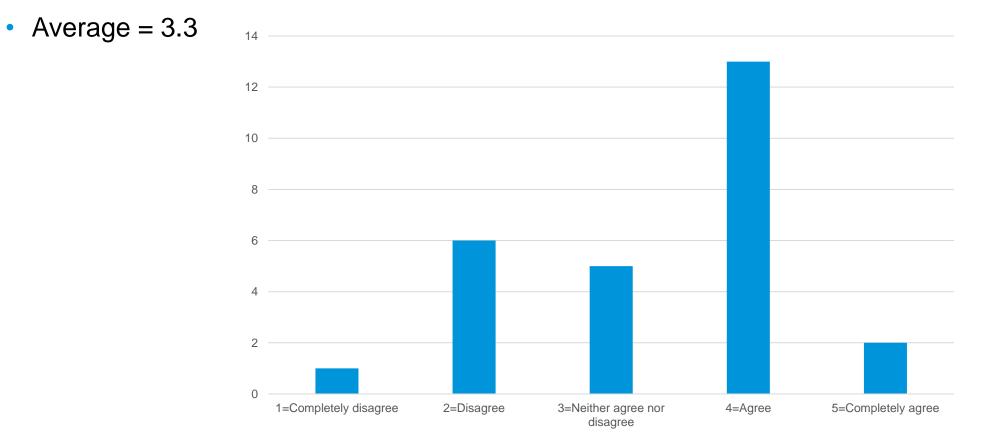


#### Entering the Suomi.fi mandate theme and specifiers was easy.



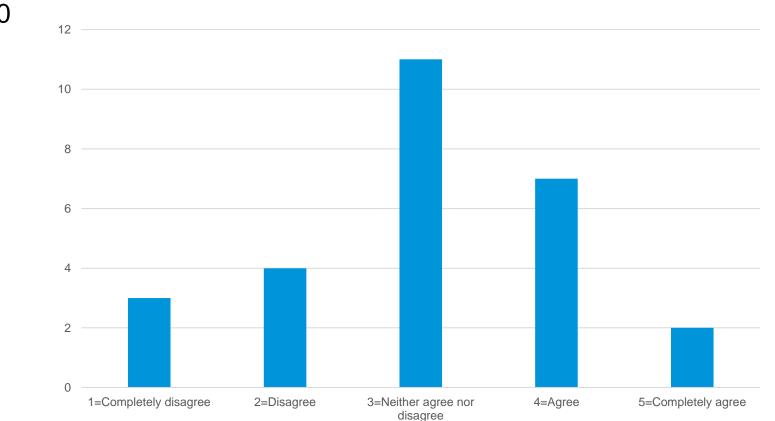


#### The introduction of the Reporting System has gone well.





#### Generating a report using the reporting form is a smooth process.







#### **Reporting System notifications about errors are understandable.**

- 9 8 7 6 5 4 3 2 1 0 1=Completely disagree 2=Disagree 3=Neither agree nor 4=Agree 5=Completely agree disagree
- Average = 2.4



#### **Reporting System feedback on reports is understandable.**

- N = 27
- Average = 3.0 12 10 8 6 4 2 0 1=Completely disagree 2=Disagree 3=Neither agree nor 4=Agree 5=Completely agree disagree



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# What rating would you give for the usability of the FIN-FSA's new Reporting System?

- N = 28
- Average = 3.4 <sub>12</sub> 10 8 6 4 2 0 2=Bad 3=Neither good nor bad 1=Very bad 4=Good 5=Very good



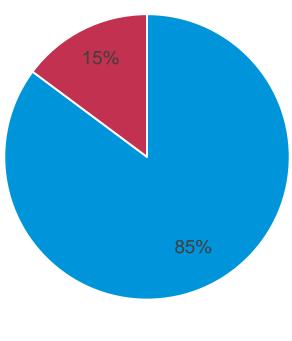
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#### What rating would you give for the new Reporting System overall?

- N = 28
- Average = 3.5 16 \_\_\_\_\_ 14 — 12 \_\_\_\_\_ 10 \_\_\_\_\_ 8 — 6 4 2 -0 1=Very bad 2=Bad 3=Neither good nor bad 4=Good 5=Very good



## There have been problems related to the Suomi.fi authorisation service.

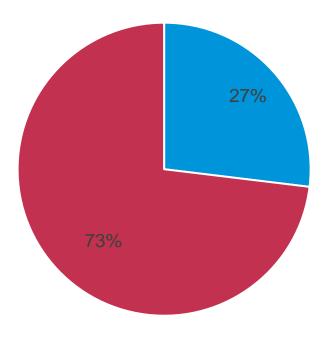






#### There have been problems related to the Reporting System.

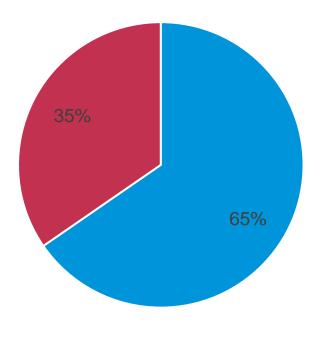
• N = 26



No Yes



### There have been problems related to the content of the reported data collections.



No Yes

